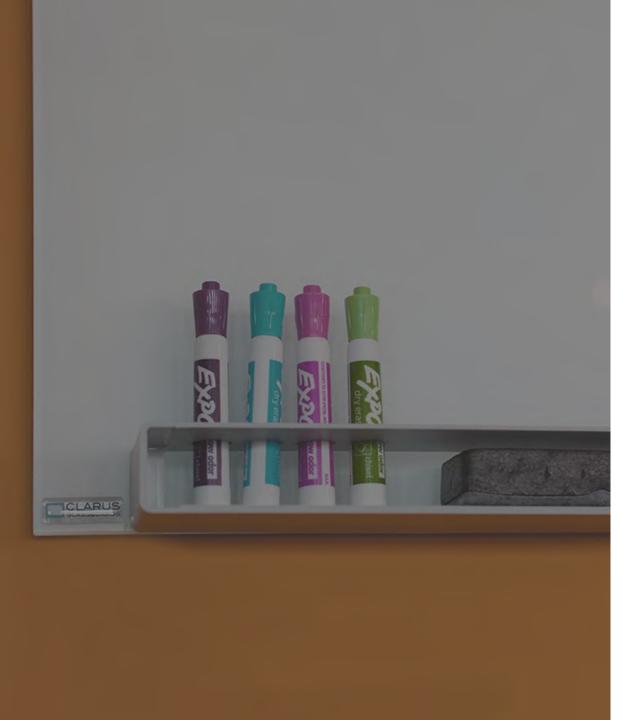


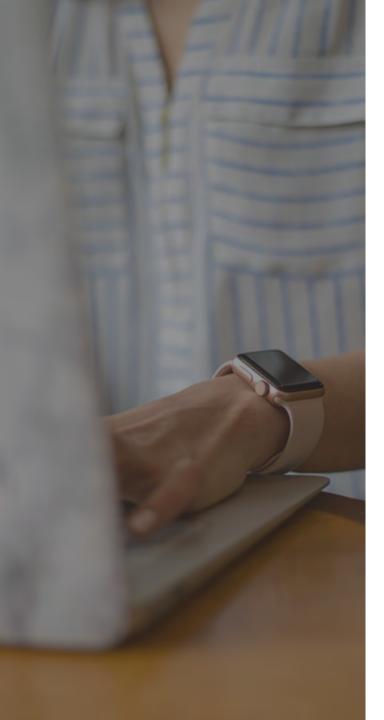
WEBEX MEETINGS
ESSENTIAL APPLICANT GUIDE



# **OVERVIEW**

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- + Joining Webex Meetings [pg. 5]
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  - Meeting Controls [pg. 8]
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- + Additional Resources [pg. 13]





### **BEST PRACTICES**

A high-level overview of Webex Meetings best practices.

#### Tips For Staying Connected:

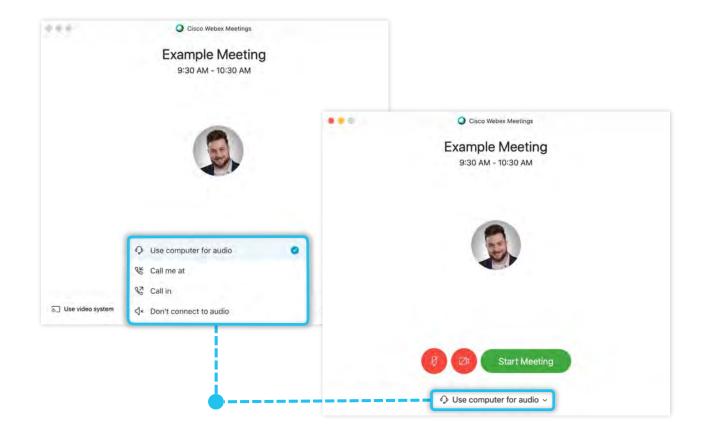
- ✓ Download the Webex Meetings application on your device. On your desktop the Webex Meeting application is the fastest way to join a meeting. Download Webex at cs.co/get-webex-meetings
- √ Close background applications. Even if you're not using them, applications on your device are using precious resources. Before your meeting, close any applications and browser sessions that you are not using for the best experience.
- ✓ Switch to 'Call Me At' audio. If your Internet audio and video experience does not work, you can keep collaborating. Either enter or select the work, mobile or home phone number that you'd like the meeting to call.
- ✓ Run a speed test! Not sure if your Wi-Fi can handle the call? Use the health checker feature at the top righthand corner of your Webex Meetings app (Supported from Webex Meeting version 39.5 for Windows and 39.8 for Mac OS and later). You can also use any internet based speed test to better understand your connection speeds. Learn more at cs.co/health-check

- ✓ Choose audio over video. When your connection quality is low, your collaboration experience gets worse. Webex will suggest or automatically lower your resolution and may eventually turn off your video. You can also do this at any time. Learn more at cs.co/slow-connection
- √ Reduce simultaneous streaming activities. We all love a binge-worthy TV series! But, if you're joining a meeting and your family is also home, ask them to hold off on that next episode of their favorite show until your meeting is over. Wherever possible, consider downloading shows for offline watching to save valuable bandwidth during your work hours.

## JOINING WEBEX MEETINGS

A high-level overview of how to join Webex Meetings and the available options.

- 1. Click on the link in your email invitation, or within your calendar invite.
- 2. Click the audio connection options in the Webex Meetings app.
- 3. Choose how you want to hear the audio in the meeting:
  - Use Computer For Audio: Use your computer with a headset or speakers. This is the default audio connection type. You can change your headset, speakers, and microphone.
  - Call Me: Enter or select the work or home phone number that you'd like the meeting to call.
  - Call In: Dial in from your phone when the meeting starts. A list of global call-in numbers is available after you join the meeting.
- 4. If you want to join the meeting with your audio muted, click Mute My Microphone.
- 5. If you want to join the meeting with your video turned off, click Turn Off My Video.
- 6. Click Start Meeting to join the meeting.





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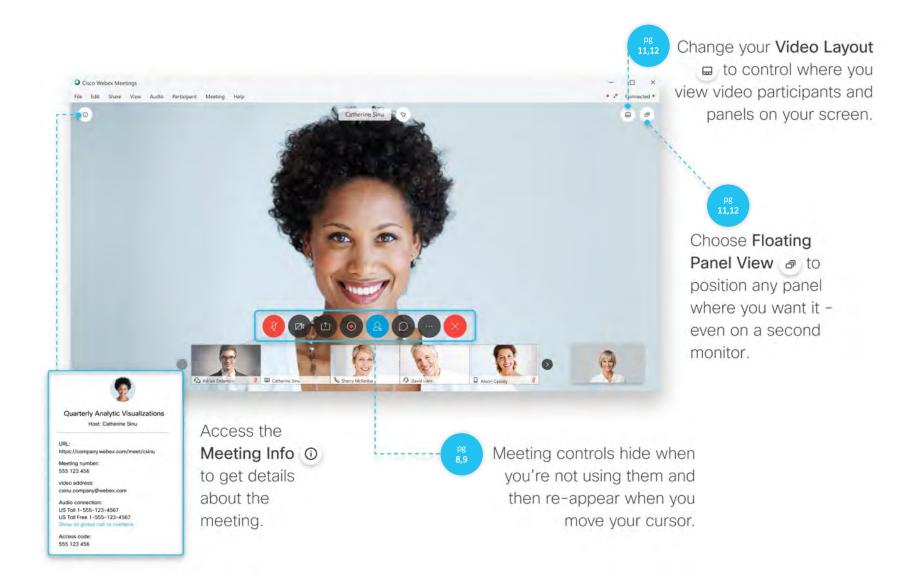
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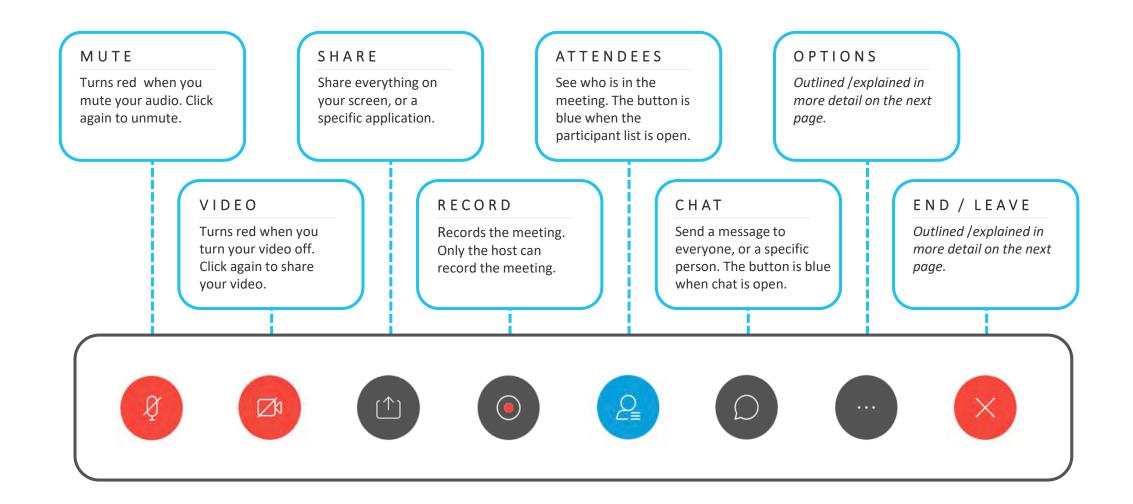
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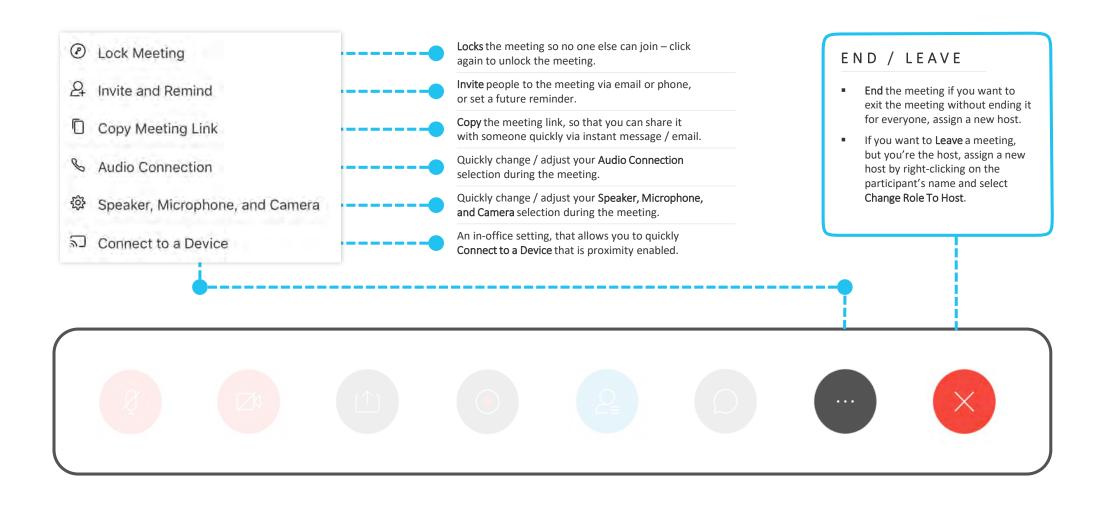
# MEETING CONTROLS

A high-level overview of the control options that Webex Meetings employs.



# MEETING CONTROLS [CONTINUED]

A high-level overview of the control options that Webex Meetings employs.





## VIDEO LAYOUT OPTIONS

A high-level overview of the video layout options when joining a video conference call.

#### ACTIVE SPEAKER [AS]

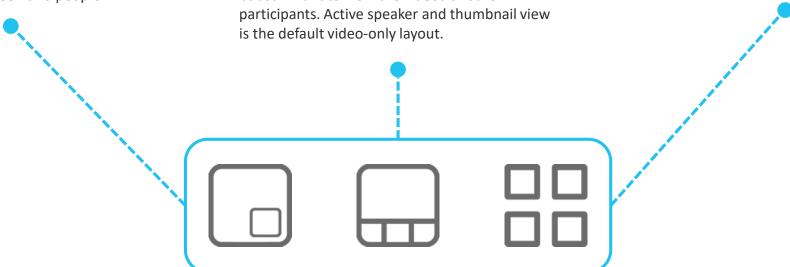
Active speaker view displays a full-screen video of whoever is speaking. This video layout is useful for one-on-one conversations or when you're meeting with only a few others. Active speaker view is the video-only layout that is used in meetings between two people.

#### AS + THUMBNAIL

Active speaker and thumbnail view displays whoever is speaking in the primary video, while allowing you to see up to five thumbnail videos of other participants. This video layout is useful when you intend to focus on the active speaker but still want to view the videos of other participants. Active speaker and thumbnail view is the default video-only layout.

#### GRID VIEW

Grid view allows you to see up to 25 participants at the same time. This video layout is useful when you want to divide your attention among multiple speakers or want to collaborate with a larger group of participants.



## SHARED CONTENT + VIDEO LAYOUT OPTIONS

A high-level overview of the available video layout options when content is being shared.

#### AS + THUMBNAIL

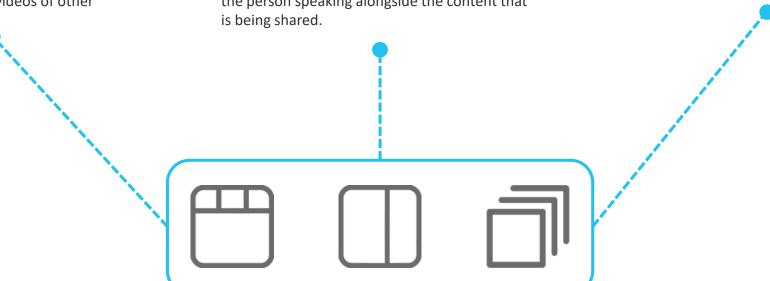
In the active speaker and thumbnail view, the focus shifts to the shared content when someone starts sharing, while allowing you to see up to five thumbnail videos of other participants.

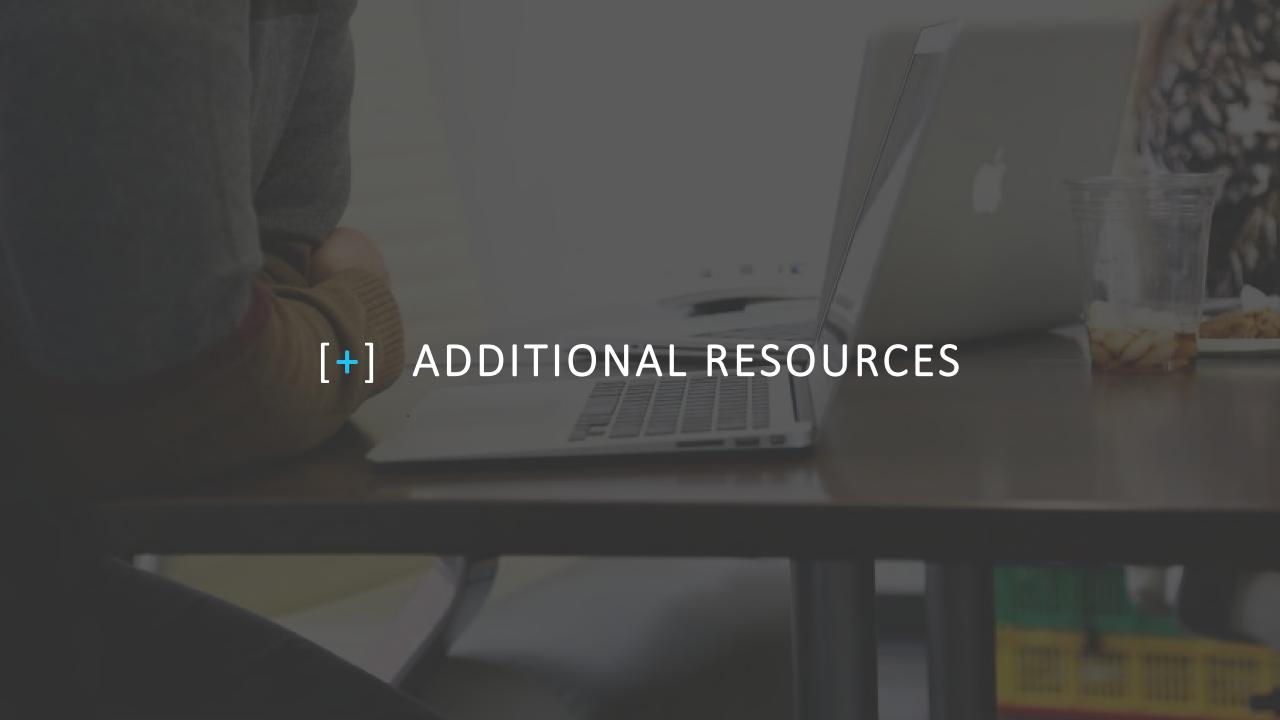
#### SIDE-BY-SIDE

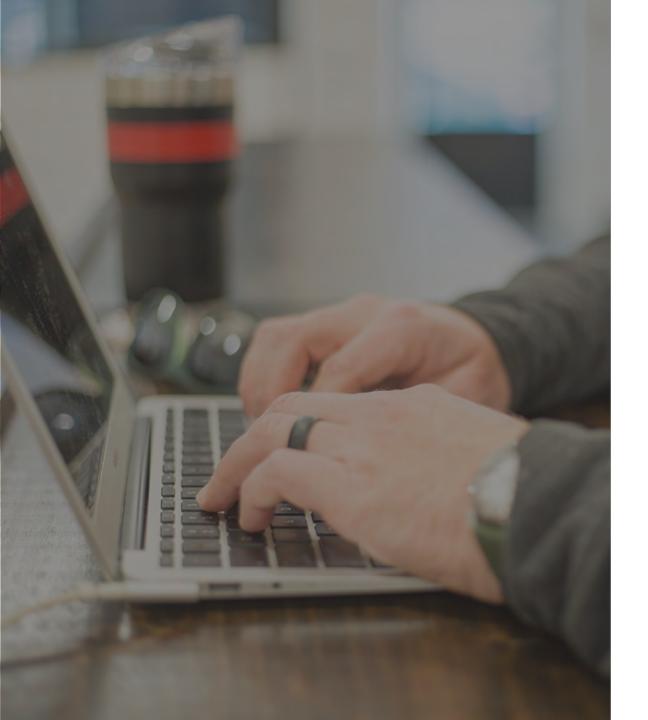
The side-by-side view allows you to view the shared content next to the videos of participants; allowing you to more largely see the person speaking alongside the content that is being shared.

#### FLOATING

The floating view allows you to resize or move panels around while content is being shared, even to a second monitor.







### WE'RE HERE TO HELP

Please contact your Recruiting Coordinator, or Recruiter, if you have trouble connecting.

### ADDITIONAL RESOURCES

- ★ Webex Help Center Resources:
  - > Help Center <u>Home</u>
  - Webex Meetings <u>Guide</u>
- ★ Webex Help Center Videos:
  - Recorded Courses
  - Live Courses