# **AEO**

# **Supplier Code of Conduct**

American Eagle Outfitters, Inc. (AEO) is dedicated to the highest level of social and environmental responsibility. As part of that commitment, we direct our business relationships to those suppliers, including our sourcing agents, vendors, factories and their own suppliers, who share our vision of ethical and fair working conditions. Our Code of Conduct, which is based on internationally accepted standards, including the International Labor Organization (ILO)'s core conventions and the Universal Declaration of Human Rights, outlines the minimum standards that we require of our suppliers. In addition to these baseline expectations, suppliers must comply with all legal regulations and are encouraged to incorporate best practices into their workplaces. Where issues of non-compliance are identified, we expect suppliers to take immediate steps to remediate and to demonstrate continuous improvement.

#### LAWS AND REGULATIONS

Suppliers must comply with the laws of the countries in which they operate and all other applicable local, national and international laws and regulations. Where there are discrepancies between this Code and any applicable laws, the provision that provides the most protection to workers must be followed.

#### DISCRIMINATION

Suppliers must not discriminate against workers in hiring or other employment practices on the basis of age, race, color, nationality, social or ethnic origin, religion or creed, gender, gender identity or expression, sexual orientation, maternity status, marital or partnership status, disability, political beliefs, trade union affiliation or any belief or characteristic protected by law.

#### HARASSMENT AND ABUSE

Suppliers must treat all workers with dignity and respect. Workers must not be subject to corporal punishment or physical, psychological, verbal or sexual harassment, threats, or abuse. Workers must be free to raise complaints about workplace conditions without risk of retaliation.

#### **FORCED LABOR**

Suppliers must not use any form of forced, involuntary or trafficked labor, including prison, bonded, and indentured. No worker should pay any fees during their recruitment process and must be informed of the basic terms of their employment before leaving their home city or country (as applicable). Workers must retain control of their travel documents and have freedom of movement within their workplace and living quarters.

#### **HOURS OF WORK**

Workers must not be required to work more than 60 hours in a week, including overtime. Overtime work must be on a voluntary basis. Workers must be given at least one day off in every seven-day period.

#### **WAGES & BENEFITS**

Suppliers must comply with all applicable laws related to wages and benefits. Workers must be paid at least minimum wage or the prevailing local industry standard, whichever is higher, in a timely manner. We encourage our suppliers to pay workers a living wage. Overtime work must be paid at the legally-required premium rates. Suppliers must not use monetary fines as a disciplinary action.

## **HEALTH & SAFETY**

Suppliers must provide a clean, healthy and safe workplace free of chemical, electrical, fire, structural and other risks. Worker housing must also meet these standards.

#### **CHILD LABOR**

Suppliers must not employ any workers younger than the local minimum age or the age for completion of compulsory education. Regardless of local law, suppliers must not employ any workers younger than the age of 15. Suppliers must comply with local requirements for workers under the age of 18 to ensure that they are provided with safe conditions.

#### **ENVIRONMENT**

Suppliers must adopt measures to reduce the impact of their operations on the environment. They must comply with all applicable laws and regulations and also with all guidelines published by AEO in support of our corporate sustainability goals.

## MONITORING AND TRANSPARENCY

Suppliers must allow AEO and our designated third-party representatives full access to all facilities, accommodation, workers and records at all times. Suppliers must be able to document compliance with this Code. They must not falsify records, coach workers in how to answer questions, engage in bribery, or intentionally mislead AEO or our representatives in any way.

#### INTEGRITY

Suppliers must carry out their business operations in an honest and transparent way. They must comply with all local and international anti-bribery and anti-corruption laws and regulations. They must not pay or give anything of value, either directly or indirectly, to any person for the purpose of influencing an act or decision or otherwise securing an improper advantage for themselves or AEO.

#### FREEDOM OF ASSOCIATION

Workers have the right to join or not join any organization of their choice and to bargain collectively. Suppliers must not interfere with the workers' attempts to exercise this right. Workers must not be discriminated against based on their affiliations. Where the right to freedom of association and collective bargaining is restricted by law, effective communication methods must be established between workers and management.

#### **SUBCONTRACTING**

Suppliers must not subcontract any part of the manufacturing process without AEO's prior written approval. Subcontractors must agree to comply with this Code.